FAQ: YoHi - 2015 Bay Area Reunion

Revision date 02/27/15

Recommended Airports

Oakland International Airport – 18 miles
 BART - To/From Oakland International Airport/West Dublin-Pleasanton
 Station

San Francisco International Airport – 37 miles
 BART - To/From San Francisco International Airport/West Dublin-Pleasanton Station

Airport SuperShuttle

http://www.supershuttle.com/

Hotel Venue

Sheraton Pleasanton Hotel, 5990 Stoneridge Mall Rd, Pleasanton, CA 94588

Contact name: Yuriko Kawaguchi

Phone: +1 925-251-6199

Questions: Reservation Policy

Will my credit card be charged when I make reservations?

The charges on the room will be placed on the credit card upon departure of the guest. However, at the time of check-in, guests will be required to submit a credit card for incidental charges.

What is the cancellation policy?

As long as the cancellation is done by October 7, 2015, guests will not be charged.

If I reserve a room for Oct 8, 2015, and arrive Oct 9, 2015 due to flight issues, weather or world events, will my credit card be charged?

For such things as severe weather issues or terrorist activities that the guests has no control over, we will dismiss the cancellation policy. However, if it is due to individual travel problems (they were late to their flight, etc.), the cancellation policy applies.

Sheraton Pleasanton Hotel Reservation

http://tinyurl.com/pjka68u

Instructions to reserve room:

- 1. Print these instructions, then click link above and proceed with next step
- Click BOOK A ROOM button
- 3. Complete Room Preferences, click SEARCH button
- 4. Review Check in and Check out dates, modify if needed
- 5. Review Available Rooms, click room of choice RESERVE button
- 6. Skip "Not a Starwood Preferred Guest" and "Already a Starwood Preferred Guest"
- 7. Under "Not a Starwood Preferred Guest", ensure "To continue booking without joining" radio button is SELECTED
- 8. Review Hotel & Room Information, Check-in/Check-out Dates for accuracy
- 9. Review Rate Information is correct
- 10. Complete Personal Information
- 11. If you are a Starwood Preferred Guest, enter your SPG Number
- 12. Enter Special Requests (i.e., ADA, Accessibility Needs, Roll-in, etc.)
- 13. Read Terms & Conditions, click Agree box
- 14. Review page if satisfied, click REVIEW YOUR RESERVATION button
- 15. Complete the rest of steps.

If you encounter issues/problems with booking a room ...

Email: Manny Melliza m2melliza@gmail.com

If you do not get a reasonable time response, call Yuriko listed above and leave a voice message. One of us will get a hold of you and provide assistance.

What are the Check-in & Check-out times at the Sheraton?

Check in: 3:00 PM, Check out: 12:00

Is there parking available and how much does it costs? Hotel parking is FREE!

Reunion Events Oct 8 – 11, 2015

- Oct 8, Thurs, 6pm Class of '65 & '66 Private Dinner Alden Lane Nursery
- Oct 9, Fri, 6pm Banquet Dinner Aahmes Shriners Event Center
- Oct 10, Sat, 6pm Vintners Dinner <u>Tesla Vintners</u>
- Oct 11, Sun Blue Angels Air Show
 (Not included with Reunion Registration Fee)

Blue Angels San Francisco
"Fleet Week Cruise" – book now!

Transportation Between Hotel and Venues

Transportation between Sheraton Pleasanton Hotel and Banquet/Vintners dinner venues have already been prearranged.

How close is the Sheraton to transportation sources?

Hoping to visit San Francisco's most famous attractions or to Bay Area regions without a car? We want to make your travel a bit easier. Sheraton Pleasanton Hotel is conveniently located within walking distance of the new West Dublin/Pleasanton BART Station, and with trains running every 15 minutes, getting around the Bay Area via BART is now simple.

BART Ticket Calculator

http://www.bart.gov/tickets/calculator

For example: Senior round trip ticket: West Dublin-Pleasanton/Embarcadero (downtown SF) is approximately \$4.30.

Is there a list of hotels near the Sheraton Pleasanton Hotel? http://tinyurl.com/nl3ancq

What are the other venues for meals near the Sheraton? http://tinyurl.com/l4g39bm

Is there breakfast available at Sheraton?

\$10 breakfast normally \$17 - ask registration desk for "breakfast voucher" and reference YoHi Reunion

Things to do in San Francisco

(web links post pending)

Things to do in Pleasanton

(web links post pending)

Things to do in Livermore

(web links post pending)

Is there a web site dedicated to non-Facebook users?

(web links post pending)

Will there be links to this from other FB YoHi groups?

(web links post pending)

Will there be a link from the yohidevils.net/FSA page?

(web links post pending)

What's included with Registration Fee? (web links post pending)